

Accessibility Guide for Smile Together CIC Brighter Dental – Penzance



Find Us

<u>Address</u>	<u>Opening Times</u>
Brighter Dental The Lescudjack Centre Penmere Close Penzance Cornwall TR18 3PE	Monday 09.00-17.00 Tuesday 09.00-17.00 Wednesday 09.00-17.00 Thursday 09.00-17.00 Friday 09.00-17.00 Saturday Closed Sunday Closed
<u>Telephone: 0333 405 0291</u> <u>Email: brighter.dental@nhs.net</u>	



Location



Disabled Parking



The main car park in front of the building is brick. The carpark is free. There is adequate space for patients to be dropped off at the main entrance to the building.

There is also an additional car park to the rear of the building. There are no dedicated disabled parking bays; however, all parking and the entrance to the building are on one level to ensure ease of access for all those parking on site.

Outside Access from the Car Park



There are automatic doors at the main entrance with no steps or kerbs.

Inside Access



The foyer is well lit with adequate lighting. The floor is carpeted. The hallway leads to a further internal door which is the access into the Dental Practice.

Reception & Waiting Room



On entering the dental department reception is located within the main waiting area. The flooring is level with carpet flooring in reception and waiting area.

Treatment rooms



Treatment areas are accessed directly from reception / waiting room area.
The treatment areas have level vinyl covered floors.
X-rays can be accessed in all rooms.

Toilet Facilities



There is a disabled toilet (including baby change facilities) which is easily accessible with the entrance directly next to the main Dental Practice. The disabled toilet is a full Changing Places toilet including a hoist. An additional toilet is located down a small hallway from the waiting room area with no ramps or stairs.

Patient letters can be made available in other formats such as large print
(on request at reception).

All staff have disability awareness training.

Interpreters can be provided with appropriate notice.

Assistance dogs

Assistance dogs are welcome in all dental clinics.

A nurse or member of reception team will support and guide the patient into the treatment bay, remain with them throughout treatment and guide back to reception on completion.