

Accessibility Guide for Smile Together CIC

Brighter Dental - Saltash



Find Us

<u>Address</u>	<u>Opening Times</u>
Brighter Dental Saltash Community Clinic Callington Road Saltash Cornwall PL12 6DL	Monday 09:00-17:00 Tuesday 09:00-17:00 Wednesday 09:00-17:00 Thursday 14:00-19:00 Friday 08:00-16:00 Saturday Closed Sunday Closed
<u>Telephone: 0333 405 0291</u> <u>Email: brighter.dental@nhs.net</u>	



Location



Disabled Parking



The main car park in front of the building is shared with the GP practice and is tarmac. There are two dedicated disabled parking spaces. The car park is free. There is adequate space for patients to be dropped off at the main entrance to the building.

There is also an additional car park located across the road in front of the leisure centre; this car park is also free. There are additional dedicated disabled parking bays also available. All parking and the entrance to the building is all on one level to ensure ease of access for all those parking on-site.

Outside Access from the Car Park



There are automatic doors at the main entrance with no steps or kerbs.

Inside Access



The entrance is well lit with adequate lighting. The floor is vinyl across the entire building. The entrance way leads directly into the reception / waiting area.

Reception & Waiting Room



On entering the dental department, reception is located within the main waiting area. The flooring is level with vinyl flooring in reception and waiting area.

Treatment room



The treatment area is accessed down the hall from reception / waiting room area. The treatment areas have level vinyl covered floors. X-rays can be accessed in the treatment room.

Toilet Facilities



There are two toilets (one being for disabled use) located next to the main practice entrance. There are no ramps or stairs with the access all on one level.

Patient letters can be made available in other formats such as large print (on request at reception).

All staff have disability awareness training.

Interpreters can be provided with appropriate notice.

Assistance dogs

Assistance dogs are welcome in all dental clinics.

A nurse or member of reception team will support and guide the patient into the treatment bay and will remain with them throughout treatment and guide back to reception on completion.